

A Health Insurance Company Uses SmartProduction® to Increase Online Availability

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A U.S. based health insurance company is using the **SmartProduction** performance enhancement software to keep their nightly batch processing within a manageable window. Their nightly batch processing threatened to impose upon the daily online-availability schedule, and **SmartProduction** helped by exposing inefficiencies and problems in their entire nightly batch run. **SmartProduction** located the greatest system inefficiencies, which cumulatively made a significant impact on the company's batch schedule.

SmartProduction did not increase their system overhead by performing real-time analysis, but instead investigated previously gathered SMF data from their production run, causing a negligible impact on operations. In addition, the company was able to identify numerous jobs that were not even suspected resource abusers.

"In only a few weeks since the active implementation of **SmartProduction**, we were able to shave well over an hour from our nightly batch production run", says a Sr. Systems Programmer for the health insurer. "**SmartProduction** has provided us with a simple and cost effective solution to help manage our system resources. That saves us CPU cycles, DASD and manpower resources".